Ahmad Dibo

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EXPERIENCE

Zozy **01/2026 – Present**

Product Engineer

- Building an AI-powered iOS app as the sole engineer under a 2x exited founder, shipping 100+ build iterations between production versions 0.0.9 and 2.1.0 and owning the end-to-end development life cycle
- Led the company's product and engineering system from zero through product documentation and technical approaches with MCP tooling and custom AI agents that accelerated development to production in under 6 months
- Ran product discovery through 100+ user interviews, core persona validation, and flow mapping across UI/UX

AI Tech Operations, Say Adios (now Zozy) **07/2025 – 02/2026**

- Redesigned and developed an API-driven AI item classification intake engine, optimizing cycle time by 83% (30 minutes to 5 minutes) and increasing throughput by 6x
- Automated the item classification lifecycle and reduced manual work to near zero per week across categorization, logistics, and customer management
- Systematically structured all operational data into comprehensive databases across all core business functions that directly drove the pivot from a service model to a consumer app

Lumen Technologies **05/2026 – 08/2026**

AI Solutions & Automation Intern

- Established the AI Enablement Operating System to consolidate all inbound AI demand into one platform covering routing, delivery, knowledge capture, and impact measurement; projected savings of ~7 hours per request
- Ran discovery with ABX and field managers and transitioned a backlog of one-off automation ideas into a repeatable five-stage playbook with step-level baselines projecting a 35–41% reduction in cycle effort
- Won the *Strategic Impact Award* in Lumen's inaugural *AI in Action* Competition, with additional recognition across five categories including *Innovation*, *Data & Decision Intelligence*, and *Best Use of Microsoft AI*

Private K–12 School **12/2024 – 05/2025**

AI Systems Consultant

- Diagnosed why no visibility into parent sentiment was occurring and delivered a unified feedback intelligence system, engineering six interconnected instruments across ~150 students and ~300 stakeholders
- Owned instrument design and distribution logic through real-time, auto-refreshing analytics with computed cross-survey composite scoring, section-level breakdowns, and derived parent retention-risk signals
- Protected respondent anonymity by holding sole access to raw responses, distributing staff and student surveys directly, and phrasing the grades 6–12 instrument to describe conditions without naming individuals

Outlier **08/2023 – 05/2025**

AI Training Data Annotator

- Contracted to evaluate 500+ LLM outputs across creative writing, long-form reasoning, mathematics, and conversational dialogue
- Designed evaluation rubrics that improved response accuracy by 25%
- Analyzed outputs across reasoning and standard models, developing cross-model pattern recognition that informed a broader understanding of systematic failure modes in frontier LLMs

PROJECTS

Personal Data Experiments **02/2026 – 08/2026**

Four experiments testing self-reported beliefs against personal data

- Tested four self-reported claims against personal records of daily clothing choice, 170,876 messages across six correspondents, 142,297 streaming plays, and recorded body and voice response. Ran all analysis on-device, from decision-tree modeling and 26-measure stylometric comparison to language-model lyric scoring

Motus **08/2026 – 09/2026**

Voice-driven strength-training app for iPhone and AirPods

- Built an iOS workout app that announces each exercise, listens for spoken sets, logs them, and times rest all through AirPods

EDUCATION

University of South Florida **08/2023 – 05/2027**

B.S. in Artificial Intelligence & Business Analytics

- Recognition: Bright Futures Scholarship Recipient, Director's Scholarship Recipient, Judy Genshaft Honors College

SKILLS

Technical Languages: *Python, SQL, Swift, MCP Integration, AI and Automation Integration, API Integration, Product Strategy, Process Mapping & Optimization, System Architecture, Agentic Engineering, A/B Testing, Database Design, LLM Evaluation Design, User Research, Product Documentation (PRD), Machine Learning*

Languages: English & Arabic with native proficiency